



Service Northwest Hennepin Family Collaborative (NWHFSC)

Volume 1 Issue 2

Services adapt to COVID-19: family advocate, immunization clinic and preventive mental health

Dear friends of NWHFSC,

We are reaching out to share an update as our communities address the current COVID-19 health crisis. The past two months have been undeniably tough. We are missing our friends, coworkers, families, and most importantly an overall normalcy.

There is much we do not yet know and NWHFSC staff are committed to providing in-person services as it becomes safe to do so. Here are the ways we continue to prioritize safe access to services that support families:

- The Regional Family Advocate and three Family School Coordinators continue to serve clients remotely. Family School Coordinators recently **launched telehealth services** so they can once again "see" clients via a secure video conference. We are **celebrating the small victories**.
- While our immunization clinic has been closed, we looked for ways to **practice social distancing** and safely re-open. We understand that needs for services may increase as parents look at enrolling their children in schools. We are pleased to share the Immunization Clinic will **reopen on May 18!** Nurses will screen each client with a **temperature check thermometer**.

To support access to our programs, NWHFSC will continue to share updates as our community response evolves. Below you will find newsletter segments for [Spotlight on Service](#) and [Partner Profile](#). Together, we want to do all that we can to support the children and families that we serve.

Sincerely,

Rachel Harris, MA | NWHFSC Coordinator as of March 5, 2020
Working together. Supporting family success.



Spotlight on Service: Regional Family Advocate

The Regional Family Advocate program is a partnership between NW Hennepin Family Service



Collaborative and its partners. The Family Advocate is located in Osseo Area Schools Enrollment Center at 7051 Brooklyn Blvd., Brooklyn Center, MN 55429.

The Family Advocate assists families with basic needs and resources for:

- Food and basic needs
- Health insurance
- Medical, Dental, and Mental Health services
- Assistance working with county, schools, and social services

To reach Amy, the Regional Family Advocate call:
763.585.7378.

We continue to serve families, especially now during this health crisis, which impacts us all in a multitude of areas.

Learn more about the [Regional Family Advocate](#).

Partner Profile: MVNA (Minnesota Visiting Nurse Agency)

Promoting family health, development, and self-sufficiency

MVNA provides family-centered and community-based public health nursing services. Public Health Nurses (PHNs) work with families in their homes and other community settings. PHNs partner with health care providers and local community agencies to:

- Promote healthy birth outcomes, positive parent-infant relationships, and healthy and safe environments
- Encourage healthy growth and development for infants and young children.
- Prevent complications of illness and chronic disease conditions.
- Encourage family self-sufficiency, school attendance, and use of community resources.

Serving families in the City of Minneapolis and suburban Hennepin County with the exception of Bloomington, Richfield, or Edina.

Learn more about [MVNA and its programs](#).

About NWHFSC

Founded in 1996, the NWHFSC is a Minnesota state-initiated collaborative that pools resources and knowledge to provide health and human services. At NWHFSC, our work is to provide family advocate services, immunizations, preventive mental health, and resources for families and children. Three school districts and their associated nine cities comprise the Northwest Hennepin Family Service Collaborative area. School district representatives, healthcare businesses and community members serve on the Board of Directors. Learn more at www.nwhfsc.org

NWHFSC News

NW Immunization Clinic opens Monday May 18th

Offering free immunizations to eligible students. Students must be up to date on required immunizations before attending school.

Call 763-585-7361 for an appointment. Appointments are limited – no walk ins.
June hours: 7:30 am – 3:00 pm

If you are not feeling well stay home. You will be screened for illness and your

temperature taken. Please wear protective face coverings and maintain social distancing when possible.

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